



ISSUE 1

FEB. 2025

Quarterly Updates

Q4 2024 MLBA Impact

Welcome to our first edition! In this quarterly newsletter, we're sharing the moments, stories, and people that help us make lives better around the globe. We're excited to take you behind the scenes and show how we're bringing our mission to life—from the way we take care of individuals in need to how we empower others to create positive ripple effects in the communities we serve. This is our impact, one story at a time.

"You truly are an angel and I'm endlessly grateful to you."

Rodas Family
Grant Recipient

Breathing New Life

When the Rodas family reached out to the Guatemala MLBA chapter, their son was battling a rare chest condition that made it hard for him to breathe. The solution was a critical surgery to correct the malformation—but the cost was beyond their reach. Thanks to an MLBA grant, the family now has hope and access to the treatment their son needs.

This life-changing surgery will allow his organs to settle where they belong, helping him breathe freely and live a healthier, happier life. Your support made this possible—thank you for being part of their story!



200 Grants
Awarded Globally

45 Partnerships Local
Non-profits Globally

4th Quarter Chapter Anniversaries!



Anniversaries This Quarter!





Ruth Mantua

Alphaland & Techzone Chapter Board Member

Ruth Mantua shares her experience with long-established MLBA chapters in the Philippines, highlighting how their donor and volunteer engagement strategies have evolved to maintain high involvement. This includes partnering with Alorica clients to coordinate impactful outreach activities, ensuring sustainable community support.



@MLBAlorica

Watch the full interview on our Instagram!



Impact Without Borders

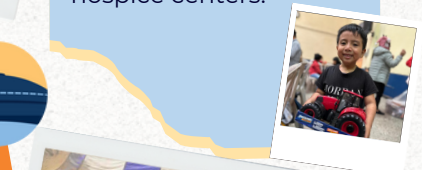
Check out what some of our chapters have been up to!



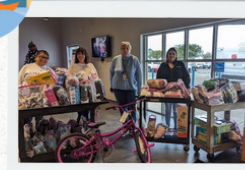
Guatemala donated more than 3,000 toys to 7 non-profit organizations, including children's hospitals and hospice centers.



The Cubao chapter partnered with CRIBS Foundation to donate essential items, supporting children in foster care and those in the After Care Program.



Corpus Christi donated over \$550 in funds and 315 toys and clothes to their local Salvation Army.



Not All Heroes Wear Capes

Celebrating our Q4 MLBA Heroes!

Axel Reina, Hope Milan, and Liberty Castillo are our Q4 MLBA Heroes, making a real impact in their communities. From Axel's selfless contributions in LATAM to Hope's passion for giving back in North America and Liberty's strong advocacy in the Philippines, their dedication goes far beyond volunteer hours—check out their inspiring stories on Instagram!



Alphaland/Techzone partner with the Kanlong Foundation for Differently-abled Children and Mary Mother of Mercy for the Abandoned and Elderly, donating over \$3,500 in funds from generous Aloricans.





A Word from Our Chairperson

This year, we celebrate a remarkable milestone—our 10th birthday. It's a decade defined by every grant approved, every family helped, and every life touched. Together, we've supported those in need and uplifted communities around the world.

From life-saving medical treatments to community initiatives that spark hope and growth, I am constantly inspired by the MLBA team's dedication to helping those who need it most. The stories of impact and change shared in this quarterly update are made possible by your generosity and support. We hope these stories inspire you to deepen your involvement or encourage others to join our mission.

To our donors, volunteers, and non-profit partners—thank you. Your belief in what we do fuels our ability to make lives better every day.

Gratefully,

Joyce Lee
Chairperson of the Board, MLBA



Join Our Cause

Although MLBA is led by Alorica employees, our mission welcomes everyone.

To discover how you can make a difference—big or small—visit our [website](#) or explore the resources below:

PayPal
Preferred Option to Donate

PayPal offers reduced processing fees to Registered Charities, so more of your valuable donation gets to MLBA and the people who need it most.

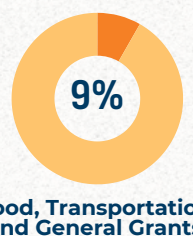
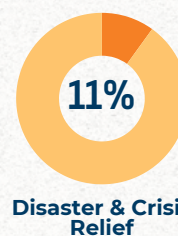
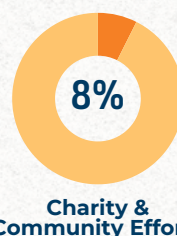
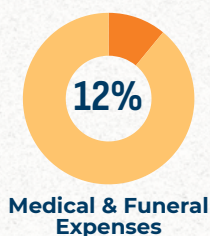
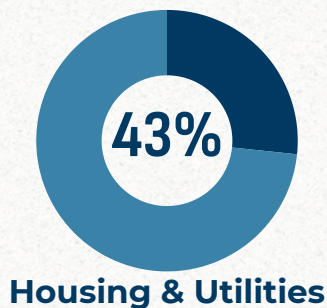
[DONATE](#)

gofundme

PayPal offers reduced processing fees to Registered Charities, so more of your valuable donation gets to MLBA and the people who need it most.

[DONATE](#)

Inside MLBA 2024 Grant Distribution Review



Let's Get Social!

Follow us and share our mission to spread awareness—we're on [Facebook](#) and [Instagram](#) as [@MLBAlorica](#)

